



**Department  
of Public Service**

# **Public Service Law (PSL) Article 10: Update**

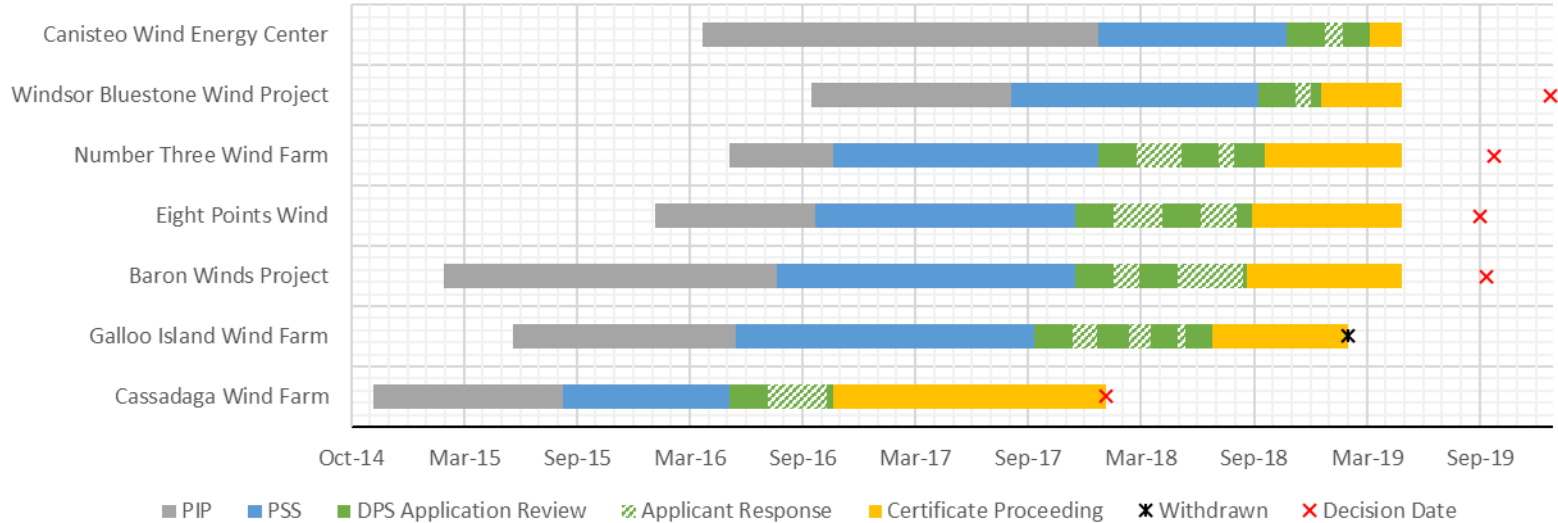
**Spring 2019**

**Sarah Osgood  
Director of Policy Implementation**

# What We Heard (Fall 2018)

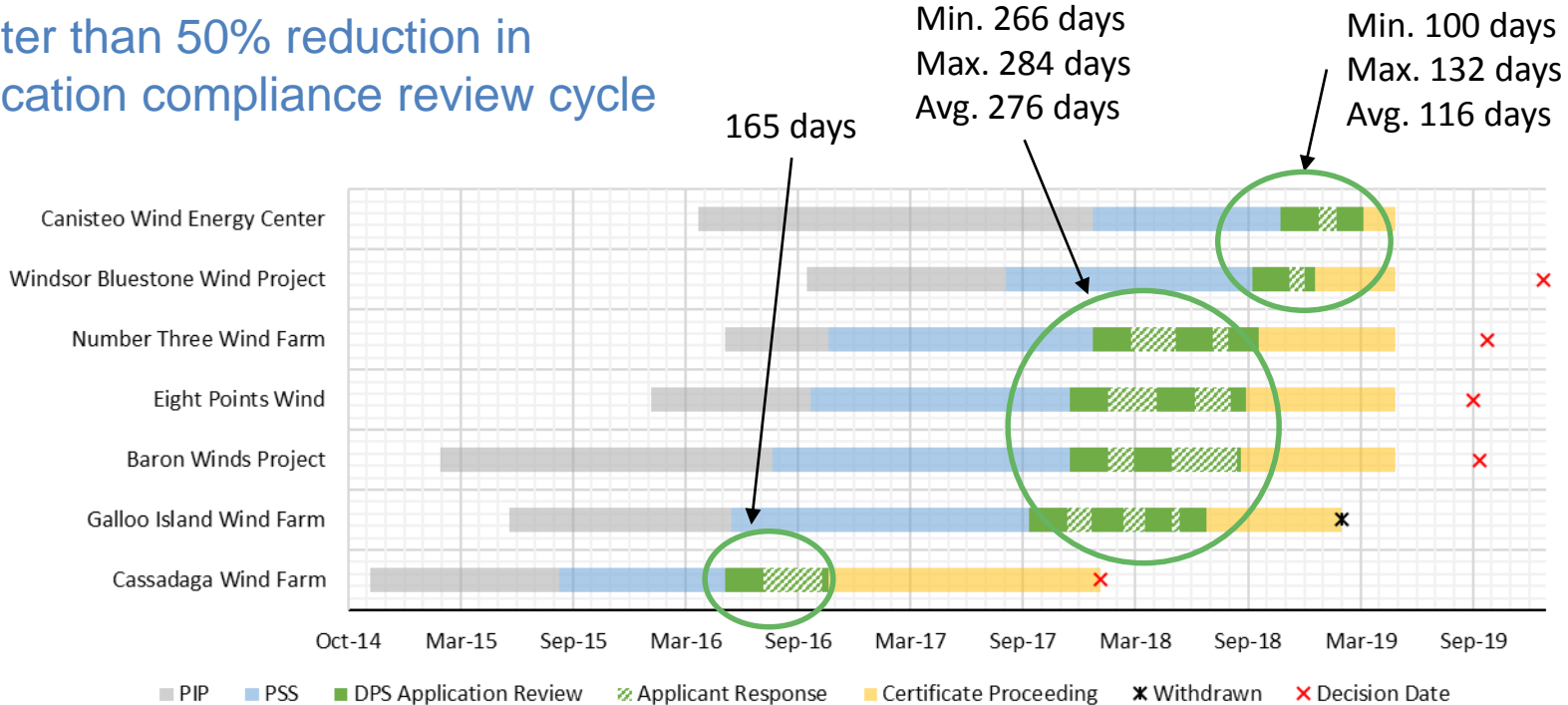
- Application completeness reviews should be more timely
- More open communication between stakeholders
- Concern that DPS staffing constraints could negatively impact response timeliness
- Need for a project point person/ombudsman
- Desire for standardized certificate conditions
- Make project assessment standards clear
- Stipulation process needs to be more timely
- Clarify Siting Board's use of "unreasonably burdensome" provision

# Indicators of Progress: Application Review



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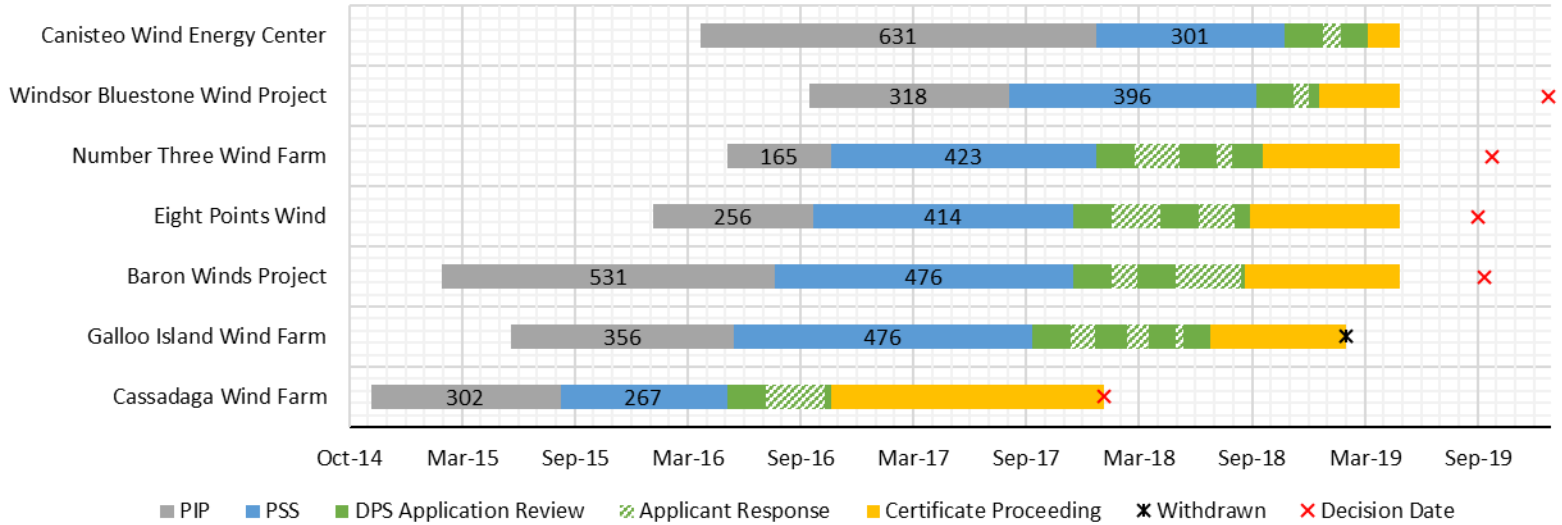
Greater than 50% reduction in Application compliance review cycle

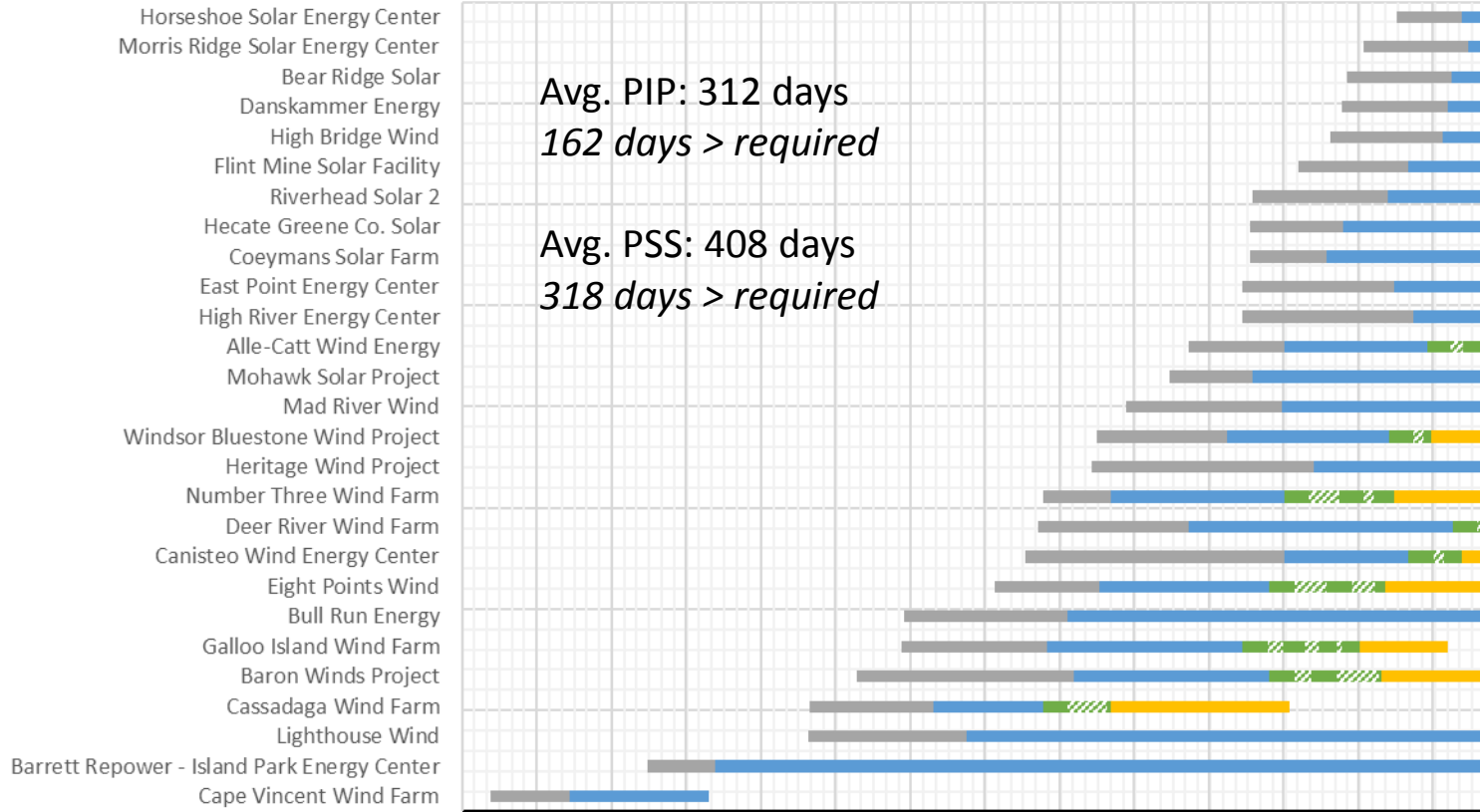


# Other Insights

Avg. PIP: 366 days  
 216 days > required

Avg. PSS: 393 days  
 303 days > required





Jul-12 Jan-13 Jul-13 Jan-14 Jul-14 Jan-15 Jul-15 Jan-16 Jul-16 Jan-17 Jul-17 Jan-18 Jul-18 Jan-19

■ PIP ■ PSS ■ DPS Application Review ■ Applicant Response ■ Certificate Proceeding



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# Look Ahead: Near-Term Priorities

- Community Engagement
- Settlement Discussions
- Process for Dealing with Project Updates
- Continued Agency Coordination